

Sister Cold Weather Shelter & Resource Center

Code of Conduct

At our Emergency Homeless Shelter and Resource Center, we are committed to providing a safe, respectful, and supportive environment for all individuals seeking assistance. To achieve this, we expect everyone using our facilities to adhere to the following Code of Conduct:

1. **Respect for All Individuals:** Treat all shelter guests, staff, volunteers, and visitors with dignity and respect, regardless of their background, ethnicity, gender, age, religion, sexual orientation, or any other characteristic.
2. **Non-Discrimination Policy:** We do not tolerate any form of discrimination, harassment, or violence towards anyone within our premises. Everyone is entitled to equal access to our services and resources.
3. **Maintaining Safety and Security:** Follow the instructions of the shelter staff and volunteers to ensure the safety and security of everyone present. Avoid engaging in any behavior that may put others at risk.
4. **No Drug or Alcohol Use:** The use of drugs or alcohol on the premises is strictly prohibited. We are committed to maintaining a drug and alcohol-free environment to safeguard the well-being of all guests.
5. **Compliance with Rules and Guidelines:** Abide by all the rules and guidelines established by the shelter, including curfew times, registration procedures, and use of facilities.
6. **Responsible Use of Resources:** Use shelter resources and supplies responsibly and avoid wastage. Do not damage or misuse any property belonging to the shelter or other guests.
7. **Conflict Resolution:** If conflicts arise, approach shelter staff or volunteers to mediate and resolve the issues peacefully and constructively.

8. **Personal Belongings:** Keep personal belongings in designated areas and avoid leaving valuables unattended. The shelter will not be responsible for lost or stolen items.
9. **Hygiene and Cleanliness:** Maintain personal hygiene and cleanliness standards. Utilize the provided restroom and bathing facilities to ensure a healthy living environment for everyone.
10. **Quiet Hours:** Respect quiet hours to allow others to rest and sleep peacefully. Minimize noise and disturbances during these designated times.
11. **Participation in Programs:** Engage in shelter programs and activities with a positive attitude. These resources are designed to help individuals transition out of homelessness and towards self-sufficiency.
12. **Cooperation with Staff and Volunteers:** Cooperate with shelter staff and volunteers during intake, counseling sessions, and other interactions. They are here to assist you on your journey towards stability.
13. **No Weapons:** Possession of weapons or any dangerous objects within the shelter is strictly prohibited.
14. **Pets and Animals:** Unfortunately, we cannot accommodate pets or animals within the shelter premises for the safety and well-being of all guests. Exceptions may be made for service animals in compliance with applicable laws.
15. **Confidentiality and Privacy:** Respect the privacy of other shelter guests and refrain from sharing their personal information outside of the shelter.

Failure to comply with this Code of Conduct may result in appropriate actions, including temporary suspension of services or assistance. We strive to maintain a welcoming and inclusive atmosphere, and your cooperation is essential in achieving this goal.

By abiding by these rules, we can create a community where everyone feels valued, respected, and empowered to work towards a brighter future.